

### ❖ Booking & Payment Procedure:-

- 20% of the ticket value at the time of booking.
- Balance payment 30 days prior to departure date with list of guests/pax in required details.
- If the balance payment is not made within 30 days of prior to the departure date then advance deposit shall be forfeited.
- If the booking is made within 30 days of departure then 100% payment with the booking is to be made.
- The rate of exchange prevailing on the date of the transaction would be applicable.

### ❖ Cancellation Rules for Deduction of amount:-

- 10% of ticket value 90 days or more prior to departure date.
- 20% of ticket value between 89 to 30 days prior to departure date.
- 100% of ticket value 29 days prior to departure date.
- On cancellation of bookings suo-moto by RTDC no cancellation charges will be deducted. However, RTDC will not be liable for any refund or compensation for any services such as pre/post accommodation, airline tickets, excursions, extensions etc. that have been booked by the guest and/or his/her Travel Agent.

### ❖ No Show/En Route Termination of Tour:-

- No show: In case of no show/non arrival of the guest, no refund or adjustment in future travel will be possible. The whole amount shall be treated as forfeited. However under the circumstances like Natural Disaster / Natural Calamity or Serious Health Problem (supported by doctor's certificate) the matter will be forwarded to Head Office Jaipur for final decision at the level of Managing Director.
- En Route termination of tour- In case of termination of tour by the guest, for any reasons, no refund or adjustment for future travel will be possible. The amount for unused portion of the tour shall be treated as forfeited.